SHIRE OF KOJONUP E-NEWS

Edition 185 – 10 August 2020

COUNCIL BRIEFS

The Council meeting was held on 28 July with 24 items on the Agenda. Council received minutes from Committees and also adopted the 2020/2021 Budget. Some of the decisions of Council can be found below. For a more comprehensive read of the items and outcomes, visit our website at kojonup.wa.gov.au/about/council-meeting-dates.aspx

10.2 Natural Resource Management Committee Recommendations and Minutes

Council received the minutes of the Natural Resource Management Meeting held 4 June and also adopted the recommendation to approve the use of RABBAIT[®] Pindone Oat Bait by Mr Pritchard as a trial at the Old Railway Station Building however, conditions do apply.

10.3 Sporting Facilities Major Upgrade – Funding Source

Funding and upgrade components were agreed as follows:

"That:

- 1. Funding through the Community Sport and Recreation Facilities Fund be retained and allocated as per the original Grant Agreement from the Department of Local Government, Sport and Cultural Industries;
- 2. Funding through the Drought Communities Funding Programme Extensions be retained and allocated with \$150,000 towards the Netball Court Roof structure; and
- 3. The 2020/2021 budget include the provision for a new loan for the purpose of providing the balance of funds required to complete the Netball Court Surface reconstruction, the Netball Court Roof construction, the Football Oval Lighting and the Sports Complex Playground and Outdoor Gym."

10.4 Kojonup Child Care Centre - Memorandum of Understanding

The Shire of Kojonup and the Kojonup Child Care Centre have now entered into a Memorandum of Understanding.

11.1 Electric Vehicle Charging Station

It was agreed to install an Electric Vehicle Charging Station in the two northern spaces of the Transwa Bus car park at the Kodja Place as follows:

- 1. The offer of a donated Tritium 50kW Veefill station from Synergy including installation of the unit, to a total value of \$30,000, be accepted;
- 2. The Service Level Agreement and quote for Annual Fees from Gemtek be accepted;
- 3. Use of the charging station for electric vehicles be free for the 2020/2021 financial year as a trial and a tool to promote Kojonup, following which pricing will be set at a commercial level."

11.3 Proposed Repeal Local Law 2020 (Fencing)

"That a Repeal Local Law 2020, as attached and having the following purpose and effect, be endorsed for proposal and advertised for public comment in accordance with s. 3.12 (3) of the Local Government Act 1995:



- Purpose: to repeal outdated legislation (being the Shire of Kojonup's Fencing By-law gazetted on 23 December 1971 and its subsequent amendments gazetted on 31 August 1990 and 20 March 1992) identified during the Shire of Kojonup's review of its local laws.
- Effect: the repeal of the Shire of Kojonup's obsolete Fencing By-law gazetted on 23 December 1971 and its subsequent amendments gazetted on 31 August 1990 and 20 March 1992

prior to it being brought back to Council for consideration of submissions or amendments, if any, and subsequent adoption."

For more information about this please visit kojonup.wa.gov.au/about/local-laws.aspx

11.5 Housing Assistance– George Church Community Medical Centre Inc.

"That Council receives the Chief Executive Officers report and advise the George Church Community Medical Centre Inc., that:

- 1. The request for a cash contribution of \$250,000 or any amount for Housing is not supported as the Shire of Kojonup's intent and that of the late Mr George Church has always been the construction of a new Medical Centre;
- 2. Council does have vacant land available as per the attached plan which it would consider transferring one lot to the George Church Community Medical Centre Inc. for \$1, however the issue is what type of dwelling, unit or lifestyle property will be negotiated with prospective tenants, noting that this is a matter specifically for the George Church Community Medical Centre Inc., to progress 'Commercial in Confidence' via the Expression of Interest process the Committee is undertaking not the Shire of Kojonup; and
- 3. If the lots referred in point 2. above are unsuitable, Council is willing to explore with the George Church Community Medical Centre Inc., other lots on Shire of Kojonup owned land that may become available as part of future residential subdivision."

11.6 Community Emergency Services Manager

Council chose to amend the officer's recommendation and the outcome is listed below.

"That Council:

- 1. Notes the concerns raised by the Kojonup Bushfire Association and apologises for the lack of communication regarding the DFES funding and appointment of a Community Emergency Services Manager for the Shires of Cranbrook, Gnowangerup and Kojonup;
- 2. Re-affirms the CEO's appointment of the CESM as the position directly reports to the CEO;
- 3. Notes the CBFCO and Zulu's can liaise directly with the CEO should CESM assistance be required on the fire ground;
- 4. Invite the DFES Commissioner to attend a meeting of the Kojonup Volunteer Bush Fire Association to address concerns regarding DFES relationship with Volunteer Brigades;
- 5. The position description of the CESM be tabled at the next Bushfire Advisory Committee meeting to clearly identify the roles and functions required by the CEO and allay concerns raised by the Volunteer Bushfire Association; and
- 6. The Key Performance Indicators of the CESM be reviewed after 12 months."

12.3 Financial Management - Natural Resource Management Funding Arrangements

Funding for Natural Resource Management continues after Council adopted the officer's recommendation which is repeated below.



"That Council Policy 2.1.8 (Financial Governance) be amended by adding the following immediately before the heading "Borrowing":

 "Natural Resource Management – In lieu of offering a discount on the early payment of property rates, 1.4% of total rates raised each year will be transferred to the Natural Resource Management reserve account for the achievement of the purpose that this reserve is established."

12.5 Budget Adoption – 2020/2021 Property Rates

If you are unsure of your rates payment options, they are repeated below after being adopted by Council.

"That:

- 1. The following rate levels be adopted for the 2020/2021 financial year:
 - a) For all rateable properties where Gross Rental Valuations are applied a rate of 12.6476 cents in the dollar with a Minimum Rate of \$720 is to apply.
 - **b)** For all rateable properties where Unimproved Valuations are applied, a rate of 0.8410 cents in the dollar with a Minimum Rate of \$720 is to apply.
 - 2. Where payments are received after the due date, penalty interest at a rate of eight percent (8%) per annum, to be calculated on a daily basis will be imposed on all outstanding rates and service charges. Pensioners who are registered in accordance with the Rates Rebates and Deferments Act 1993 are to be exempt from this provision.
 - 3. The following rate instalment payment options be offered:

Option 1 Payment in full Total amount of rates and charges included on the rate notice to be paid in full by 3 September 2020.

Option 2Payments to be made by two (2) instalments as detailed on the ratesnotice, with the following dates:First Instalment3 September 2020Second Instalment8 January 2021

Option 3Payments to be made by four (4) instalments, as detailed on the ratenotice, with the following dates:First Instalment3 September 2020Second Instalment4 November 2020Third Instalment8 January 2021Fourth Instalment12 March 2021

4. Where payments are made by instalment, an administration charge of \$9 for each instalment after the first instalment shall apply. Interest on instalments shall be 5.5% p.a. calculated daily from the date the first installment is due until the date each subsequent installment is due, in accordance with the Local Government Act 1995. In accordance with clause 13 of the Local Government (COVID-19 Response) Ministerial Order 2020 this administration charge and instalment interest cannot be applied to an excluded person that has been determined as suffering financial hardship as a consequence of the COVID-19 pandemic in accordance with Council Policy 2.1.12, Financial Hardship.



5. Given the charitable nature of The George Church Community Medical Centre, the 2019/2020 property rates for Lot 3 Spring Street, Kojonup of \$720 be written off. This write off to be expensed to account 3364 ('Other Health' Operating Expenditure)."

12.6 Budget Adoption – 2020/2021 Annual Budget

"That the 2020/2021 Annual Budget, as attached, be adopted."

A copy of the 2020/2021 budget can be found online at <u>kojonup.wa.gov.au/documents/annual-budgets</u>

12.9 Vehicle Log Books and Cost of Private Use

It is one of the responsibilities of Council via the Audit and Risk Committee to review and recommend appropriate actions with regards to audit, risk and governance management to ensure accountability to the community in its responsibilities.

Council is currently considering the cost of private usage of Shire owned vehicles as part of this process.



Shire President John Benn Chief Executive Officer *Rick Mitchell-Collins*

THE KODJA PLACE

Free App. Free Maps!

Andimaps Street Guides are now available to download for free!



Simply download the free Avenza Maps App from your app store on your smart device, create a free account and search Andimaps.

Maps can be viewed offline once downloaded and you can zoom in for better accuracy. Andimaps are also available to download on a computer and print at home or you can pick up a hard copy from the Kojonup Visitor Centre.









What Our Visitors are Saying:

'Another visit to Beautiful Kojonup! Good to be here' S Ashton, Albany

'An honour to spend time with Jack and hear his stories' C Charlick & S Libricky, Margaret River

'Very enjoyable and interesting' K & D, Perth

'Back again after 18 years. Lovely Place, Lovely people' J & I, Newman



Support Kojonup - Buy Local

Are you feeling the cold this winter? These locally made knitted socks are among a wide variety of winter accessories available at the Kojonup Visitor Centre and The Kodja Place. They are perfect for keeping your toes warm on a cold winter night and are available in all different sizes.







CORPORATE AND COMMUNITY SERVICES

EMAIL MY RATE NOTICE

The Shire offers its ratepayers the opportunity to receive their rate notice via email. This convenient service saves

paper and offers a quick and easy way for people to receive their rate notice.

To receive your rate notice via email, please contact <u>council@kojonup.wa.gov.au</u> with the following details.

Assessment Number: Name: Postal address: Email address you would like the rates sent to: Phone number:

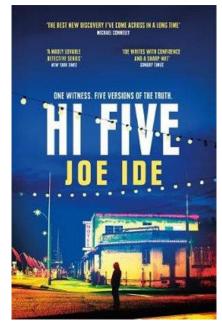


Did you know that you can now pay your rates online?

From the comfort of your own home, rates payments can now be completed on line using the Biller Code and reference number indicated on your rates notice, via: <u>kojonup.wa.gov.au/services/rates-</u><u>information/rates-payment.aspx</u>

Also, for transport payments such as licencing, please visit, transport.wa.gov.au/dotdirect/dotdirect.asp

What's New in our Library?

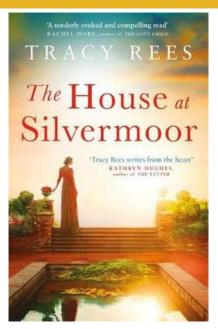


Hi Five – Joe Ide; One woman. Five personalities. Private investigator IQ is back to piece together a Newport Beach murder with an eyewitness who gives "people person" a whole new meaning. Cristiana is the daughter of the biggest arms dealer on the West Coast, Angus Byrne. She's also the sole witness and number one suspect in the murder of her boyfriend, found dead in her Newport Beach boutique. Isaiah Quintabe is coerced into taking the case to prove her innocence. If he can't, Angus will harm the brilliant PI's new girlfriend, ending her career.

The catch: Christiana has multiple personalities. Among them, a naïve, beautiful shopkeeper, an obnoxious drummer in a rock band, and a wanton seductress. Isaiah's dilemma: no one personality saw the entire incident. To find out what really happened the night of the murder, Isaiah must piece together clues from each of the personalities . . . before the cops close in on him.



SHIRE OF KOJONUP



<u>The house at Silvermoor – Tracy Rees;</u> Perfect for fans of Lucinda Riley and Dinah Jefferies. England, 1899. A new century is dawning, and two young friends are about to enter into a world of money, privilege and family secrets...

Josie has never questioned her life in a South Yorkshire mining village. But everything changes when she meets Tommy from the neighbouring village. Tommy has been destined for a life underground since the moment he was born. But he has far bigger dreams for his future.

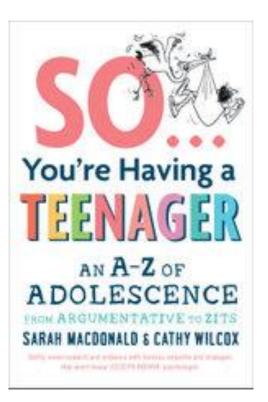
United by their desire for something better and by their fascination with the local gentry, Josie and Tommy become fast friends. Wealthy and glamorous, the Sedgewicks of Silvermoor inhabit a world that is utterly forbidden to Tommy and Josie. Yet as the new century arrives, the pair become entangled with the grand family, and discover a long hidden secret. Will everything change as they all step forward into the new dawn...?

So ...You're having a teenager – Sarah MacDonald & Cathy Wilcox;

A straight-talking, laugh-out-loud survival guide to raising teenagers from two of Australia's favourite commentators.

So, you're having a teenager? Congratulations/commiserations. Worried about drugs? We recommend Valium, wine and HRT. Happy you survived the toddler tantrums? Let us introduce you to the eye roll, the cold shoulder and the incoherent mumble. On the bright side, you've reduced your need for Google - your adolescent is now able to frequently correct, hector and lecture you with their strong opinion on everything. And if you feel tired, you're not imagining it. Teen years are like dog years: for every year your teen ages, you age seven.

You need a survival guide for the testing times ahead. Friends, nextdoor neighbours and fellow mums of teens Sarah Macdonald and Cathy Wilcox have lived through it all and produced this straighttalking, not entirely sarcastic, informative guide to what for many parents are the most challenging - but interesting and exciting - years in the role.

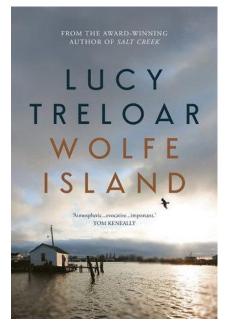


From A is for Argumentative, Awkward and Angst, to Z is for Zits and Zzzzzs. Because having a toddler is a doddle.

<u>Bwindi: the windy gorilla – Dan Sultan</u>: Nali meets a new friend, Bwindi. Bwindi is a very windy gorilla, from Uganda in Africa.







This is Lorreen's choice this month...

I actually listened as an eAudio (but is also available as an eBook or a physical book available through inter library loan, just ask), through BorrowBox, IMMEDIATE download AVAILABLE, NO WAITING.

Kitty Hawke, the last inhabitant of a dying island sinking into the wind-lashed Chesapeake Bay. Until one night her granddaughter blows ashore in the midst of a storm, desperate, begging for sanctuary. For years, Kitty has kept herself to herself - with only the company of her wolfdog, Girl - unconcerned by the world outside, or perhaps avoiding its worst excesses. But blood cannot be turned away in times like these. And when trouble comes following her granddaughter, no one is more surprised than Kitty to find she will fight to save her as fiercely as her name suggests...Although no date is given, as I listened & waited to be told...is it a story from Yesterday, a story of today or a story about tomorrow & how important the bond of family is to us all.

For access to our whole catalogue, including eResourses: <u>https://kojonup.spydus.com/</u>

Early Years Activities

Pom Pom Sorting:

Create a simple matching game to teach little ones about colour. Find a pack of readymade pom-poms in your local craft shop, or get an older sibling to help <u>make a pom-pom</u> using wool. Draw coloured circles onto a large sheet of paper, then help your toddler to sort the different pom-poms into the right colour groups.

Coloured Rice

To make your own brightly coloured rice, put about a cup (185g) of any dried rice with your choice of gel food colouring in a container. Add ½ tsp vinegar to the rice – this stops the dye from transferring – then put the lid on and shake well to mix. Spread the rice out in a thin layer on a baking sheet to dry for 2-3 hours before using.





Play in the Park - Save the date!

Play in the Park with Libby & Alice. When: 26 August 2020 Where: Kojonup (APEX) Park: Time: 9.30am-11.30am





Operationally Speaking

On 30 July three of our newest staff members attended a one day workshop on *Induction to Local Government*. Topics covered were;

- Decision making in Local Government
- The fundamentals
- The broad responsibilities of Local Government
- Financing
- Roles and relationships

Did you know there are almost 200 *Acts* that affect local government, which all play a role in implementing everything from, building, planning and development to dogs, cats, and heritage, to name a few. For a list of all State legislation go to <u>www.legislation.wa.gov.au</u>

It is important for you and your family (especially) children as future ratepayers to know the basic structure of how Local Governments work, how they operate and where your money is being spent.

For Your Introduction to Local Government: Information specifically relating to the Shire of Kojonup can be found on our new website including information about your Councillors, meeting Agendas and Minutes, Council Policies and much more https://www.kojonup.wa.gov.au/

All of Staff Professional Development Thursday 6 August



Professional Development was held on Thursday 6 August and included members from each department: Administration, Springhaven, The Kodja Place and Works and Services.







SHIRE OF KOJONUP





It was great to see (almost) all of the team together as they discussed the business of Local Government and how each of us plays a part in the *Vision* for Kojonup:

"Kojonup is a *smart* region featuring a technologically advanced *agricultural* community and educational and historical *destination* and a healthy and enviable *lifestyle*"

That's not all the Shire Staff have been up to.

Have you noticed the new signage which was installed at the junction of Albany Highway and Blackwood Road?

Installed by the Works and Services Department, brand Kojonup, makes a statement.



LANDCARE

Friends of Myrtle Benn and Community Bush Protection Working Bee - Orchid Valley School Site Join the Friends of Myrtle Benn group for a lovely walk through the bush spotting weeds, no experience necessary!

When? From 8:30am Wednesday, 2 September 2020

Bring: hand saw or chainsaw, old tin/plastic container and paint brush and gloves.

Who? Community minded people who want to get a bit of exercise and fresh air whilst doing something positive for the environment and a special invitation to residents of Orchid Valley or if you have a special connection to the area.



- Why? Weeds are popping up after the Kojonup Volunteer Bush Fire Brigade conducted a controlled burn in the bush area surrounding the Orchid Valley School earlier this year. It is a good opportunity to remove the weeds while the bush is accessible and weeds are small. Weeds include freesias, golden wattles, tagasaste and bridal creeper.
- Where? At the Orchid Valley School site.
- Bring: Morning tea and a chair if you like.



Energy Efficient Communities Program - Small Business Grants.

Applications are now open for small businesses looking to improve their energy efficiency.

Grants may be up to \$20k and can be used for equipment improvements, energy audits, feasibility studies and more.

Applications close August 26th 2020



Follow the link below for more information on how to apply: <u>https://www.business.gov.au/Grants-and-Programs/Energy-Efficient-Communities-Program-Small-Business</u>



Steps to Successful Farm Revegetation- A Webinar with Cape Life - Presented By Lower Blackwood Catchment LCDC



When? Thursday August 27th, 4.30pm to 5.30pm

Where? You can participate in this webinar from the comfort of your own home!

How? Just click on the register button and follow the prompts to complete your registration.

Cost? This is a FREE event.

Presented by revegetation expert Brook Devine from Cape Life, this webinar aims to provide landholders with tips and tricks on how to successfully revegetate areas their farm & farm waterways. By the end of this webinar participants will understand:

- what the key steps are for a successful revegetation program
- what factors to take into account when selecting a site(s)
- how to make the right species selection for their chosen site(s)
- how to prepare a site for planting success
- the best method for planting their selected species
- what is required to maintain the health of plants while they establish & beyond

Follow the link below to register:

https://lowerblackwood.com.au/new-events/2020/7/13/how-to-revegetate-areas-on-your-farm-successfully

Community survey dramatically improved understanding of Carnaby's cockatoo breeding areas in the SW region

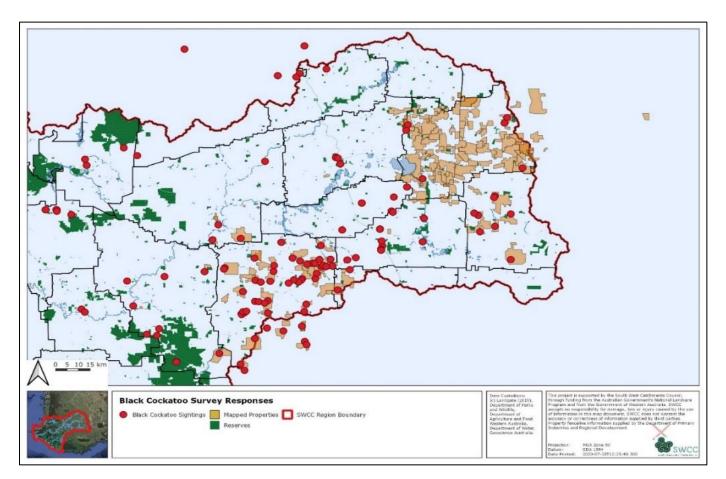
Community members across the South West Catchments Council (SWCC) region have recently contributed more than 150 historical sightings of black cockatoos, including the endangered Carnaby's cockatoo, to an online survey aimed at understanding the habitat these birds are using across the region. Prior to this survey, there were only two registered breeding sites for the Carnaby's cockatoo within the agricultural areas of the SWCC region. Thanks to the efforts of the local community, a further nine breeding sites have been reported. Local Landcare groups will undertake detailed surveys of these nine sites in the breeding season, which is now underway. In addition to the nine breeding sites reported, a further 26 roosting sites and 91 feeding locations were also reported in the survey. Nineteen sightings of locations where cockatoos were drinking were also reported. Feeding and drinking sites are particularly important to understand as the availability of these sites are crucial for the birds to breed successfully.

Many landholders also contributed to the survey by reporting that they had not seen black cockatoos using their properties. This information is almost as important as knowing where the birds breed, roost and feed, as it ensures that efforts are not wasted trying to find birds in areas that they don't regularly use.



With Carnaby's cockatoos now having moved inland to breed this year, the survey effort will continue to gather information on the areas that the birds are currently using. Community members are encouraged to continue to contribute sightings to the survey which be accessed can at https://app.maptionnaire.com/en/7399/. Alternatively, sightings can be reported to your local Landcare group.

The information gathered through this ongoing survey will help to guide on-ground work to improve breeding outcomes, by ensuring that nesting sites have enough hollows for breeding birds as well as having adequate feeding and watering areas within the area surrounding these sites.



Map showing reported sightings of black cockatoos and properties mapped in the current survey. For more information, please contact your NRM/Landcare Officer on 0428712050 or <u>landcare@kojonup.wa.gov.au</u>.

Stop the GREEN CANCER now!

Golden Wattle (*Acacia pycantha*) it is one of several Australian wattles that are known as the "green cancer" for their invasive nature. The Shire of Kojonup's Natural Resource Management Advisory Committee and Friends of Myrtle Benn Group have been trying to raise awareness about this weed and encourages members of the public to remove the trees if they are on their property.

While there is no obligation under legislation to remove these trees, it is important to be aware of their invasive nature and quickly control any new seedlings that might appear on your property.



GOLDEN WATTLE (Acacia pycantha)

The Golden Wattle is usually a shrub or small tree to 5m tall, but sometimes taller, often with white, powdery bark on branches near the crown. It grows in many soil types and has a shallow and spreading root system which prevents competition from other species. It has a very fast growth rate and produces masses of seeds which are 55-85% viable. (FloraBase)

Environmental Impact

Golden wattle is a 'moderately important' environmental weed in Western Australia and Tasmania. It is also regarded as an environmental weed in those parts of New South Wales that are outside its native range.

This species is one of the weediest eastern Australian wattles in Western Australia. In the south-western parts of the state, golden wattle is an abundant and increasing weed of roadsides and is also becoming invasive in nearby woodlands. Golden wattle is also an environmental weed in South Africa, where it competes with and replaces indigenous species (i.e. transforms native vegetation). Dense stands are known to burn fiercely, which provides a further hazard for the indigenous flora and fauna in this country. Under current Legislation, the golden wattle is not declared or considered noxious by any state or territory

government in Australia.

For more information visit:

https://keyserver.lucidcentral.org/weeds/data/media/Html/acacia_pycnantha.htm)

Management

Management practices depend on the size and density of the stand:

- Old large trees may be felled and the cut stump immediately painted with neat glyphosate or 1:60 Access[®] in diesel to prevent regrowth.
- In large dense stands a hot fire may be used to allow better access and encourage seed to germinate so that it may controlled by herbicides and reduce the soil seed bank.
- For mature or juvenile trees, apply a mixture of 1 L of Access[®] in 60 L of diesel to the lower 500 mm of the trunk or inject the stems with 1 mL Tordon[®] Timber Control herbicide per 1.5 metres of height. Autumn is probably the best time to apply and repeat in 6 months if necessary.
- For seedlings, apply 4 L/ha of glyphosate (450 g/L) or spray until just wet with a mixture of 100 mL of glyphosate (450 g/L) per 10 L of water in spring.
- For juvenile trees, spray a mixture of 100 mL of glyphosate (450 g/L) (or 25 mL Garlon480) plus 25 mL Pulse[®] Penetrant per 10 L of water onto the foliage until just wet in spring. A concentrated mix of 1-part glyphosate with 2-parts water can also be applied using a window washer bottle. Apply about 3 mL of this solution per square metre of foliage. Lontrel[®]750 at 2 kg/ha may provide more selective control in some situations.
- Avoid further burning or denuding the area as this will encourage seedling establishment.
- Repeat treatment every second year to ensure that no trees reach an age where they can set seed.
- Use glyphosate, Garlon[®], Grazon[®] Access[®] or Tordon[®] Timber Control to paint the stumps immediately after felling or inject herbicide into the trunk as this species tends to coppice or sucker after being damaged.



Management Calendar

Calendar Type	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Comments
Flowering							0	Y	Y	Y	0		
Fruiting	Y									Y	Y	Y	
Optimum Treatment	0	0	0	Y	Y	Y	Y	Y	Y				
•													

Legend: Y = Yes, regularly, O = Occasionally, U = Uncertain, referred by others but not confirmed.

For more information visit:

http://www.herbiguide.com.au/Descriptions/hg_Golden_Wattle.htm https://florabase.dpaw.wa.gov.au/browse/profile/3504



Golden Wattle (Acacia pycantha) leaves and flowers.



Expression of Interest

The lighting at the Kojonup Airstrip has undergone significant upgrades over the past 12 months and we now have a significant number of old L.E.D's that need to be disposed of. Are they of any use to you? If so, submit an expression of interest to <u>council@kojonup.wa.gov.au</u>



Only Flush the Three P's – Pee, Poo & Paper

Flushing the wrong thing down toilets can damage your home and our local wastewater system. Items like kitchen towel, cotton buds, wet wipes, nappies and plastic bags should not be flushed down the toilet as this material does not break down like toilet paper.

This month Water Corporation has removed two very large 'pipe monster' blockages from the Kojonup wastewater system and are now urging local residents to not take their wastewater services for granted.

It's up to all of us to take care of our wastewater system and avoid blockages, as they are not only costly to remove but can cause damage to plumbing and homes.



[Hyperlink for image or article: <u>https://www.watercorporation.com.au/Help-and-advice/Water-issues/Wastewater/What-not-to-flush]</u>

PWdWA Free Webinar

Disability Discrimination Complaints Saturday August 15, 2020 11 am – 12 pm

We have produced this webinar in response to requests from our membership. This webinar is targeted to people who believe they have been discriminated against because of their disability and want to make a complaint.

It will help you to be aware of:

- your rights
- the laws that relate to disability discrimination
- who has to provide equal access
- options to make a complaint
- what to include when making a complaint

We will also provide some resources that will help you to make a complaint.

Book your free ticket through Eventbrite or email us at <u>events@pwdwa.org</u> or call 1800 193 331 for assistance booking.



